



9th Asia-Pacific Symposium on Emotions in Worklife

University of Queensland, Brisbane Australia
Friday 28th November 2014



This event is proudly sponsored by ANZAM



PRELIMINARY PROGRAM

Symposium Chair

Professor Neal M. Ashkanasy

9th Asia-Pacific Symposium on Emotions in Worklife

University of Queensland St. Lucia Campus, Brisbane Australia

Friday 28th November 2014

8.30 – 9:00am	Registration, Poster Set-Up and Coffee (Lobby of 39A GP North)
9:00 – 9:10am	Welcome and Presentation to Travel scholarship Recipient(s) provided by ANZAM-Mr. Andrew Roberts
9.10 – 9.15am	Introduction to the day by Professor Neal M. Ashkanasy
9.15 – 10.15am	Keynote Address: Professor Peter J. Jordan: Emotions as expert cues for managers
10.15 – 10.45am	Morning Tea and Poster Viewing
Themed Paper Presentations-Emotional Regulation in the Workplace	
10.45 – 11.05am	Sandra Lawrence, Neal Ashkanasy, and Peter Jordan A laboratory experiment examining emotion regulation processes in the context of organizational
11:05-11:25	Jemma King Emotional intelligence moderates stress caused by abusive and untrustworthy supervisors. a Cortisol study.
11:25-11:45	Ashlea Troth, Sandra Lawrence, Rachel Penn, Peter Jordan The development and validation of a situational measure of emotional regulation in the
11:45-12:05	Ashlea Troth, Sandra Lawrence, Peter Jordan, Neal Ashkanasy A conceptual and operational examination of interpersonal workplace emotion regulation
12:05-12:25	Discussion following themed paper presentations
12:25-1:25	Lunch and Poster Viewing
Paper Presentations	
1:25-1:45	Mahsa Esmaeilikia and Markus Groth. The effects of switching emotional labor strategies on customer satisfaction
1:45-2:05	Andrew Roberts A grounded theory of middle managers coping in complexity
2:05-2:25	Rebecca Michalak, Neal Ashkanasy, and Sandra Kiffin-Peterson Stressed, sad, feeling mad and being bad: Target responses to interpersonal deviance
2:25-3:25	Round Table Discussion of Posters (7 posters at 2 tables)
3:25-3:55	Afternoon Tea
3:55-4:15	Carys Chan and George Chen A trickle-down model of group and individual emotional abuse
4:15-4:35	Stacey Kent and Luke Houghton The impact of ineffective HRIS software packages on HR professionals: An understanding of how negative affectivity results in the creation of feral systems
4:35-5:00	Neal Ashkanasy: Closing Plenary
5.00 – 6.00pm	Social Function
6.00pm	Dinner

Poster Round Table Discussions

Table Number (TBA)	Name	Poster Title
	Anne Matheson	The 'Feeling of being not good enough' as a mood
	Rebecca Michalak, Neal Ashkanasy and Sandra Kiffin-Peterson	Coping with workplace mistreatment: Not 'either or', not even 'it depends', but rather 'it does not matter'
	Libby Sander	Development and validation of a measure of the physical work environment
	Carys Chan and Thomas Kalliath	Self-efficacy and promotion focus: The key to work engagement and work-to-family enrichment
	Stacey Kent	An insight to a target's front end cognitive process when experiencing indirect/covert aggression
	Elise Bausseron	Advancing emotion intelligence research: Novel angels for theory and data
	Jessica Blomfield	Resilience in sustainability professionals