## Monday, July 4

9:00am – 12:00pm	Doctoral Consortium (by invitation only)	
11:30am – 1:00pm	Registration	
12:00pm – 12:45pm Doctoral Consortium Lunch (by invitation only)		
12:45pm – 1:15pm	Opening Plenary and Keynote Address (Session 1)	
	Facilitators:	
	Neal M. Ashkanasy, The University of Queensland	
	Charmine Hartel, The University of Queensland	
	Laura Petitta, Sapienza Universita de Roma	
	Wilfred, J. Zerbe, Memorial University of Newfoundland	
1:15 - 2:15pm	Keynote address	
	Mindfulness and emotions for health and organizations: Mental training and neuroplasticity	
	Antonino Raffone	
2:15pm – 3:30pm	Concurrent Sessions – Sessions 2A and 2B	
	Emotions and Identity (2A)	
	Doctors driving taxi cabs: Downward occupational transitions and persistent identity asymmetries	
	Luciana Hakak and Madeline Toubiana	
	Placing relationships in the foreground: the role of workplace friendships in engagement	
	Ann Parkinson and Richard McBain	
	Identity and stressful organizational change: A qualitative study	
	Roy Smollan and Edwina Pio	
	Emotions in Health Care Settings (2B)	
	Yours, emotionally: How emotions infuse public service motivation and job outcomes of public personnel Zehavit S. Levitats and Eran Vigoda-Gadot	
	Hybrid Professionals, Emotions and Role Transition within the UK Healthcare Context	
	Phatcharasiri Ratcharak, Dimitrios Spyridonidis and Bernd Vogel	
	Resonance and Dissonance Asymmetry in Physician-Patient Relationships	
	Loren Dyck	
3:30pm – 4:00pm	Break and Poster Presentations (See last page for the list of posters)	

## Monday, July 4

4:00pm – 5:15pm	Concurrent Sessions – Session 3A and 3B
	Emotional Labour (3A)
	A longitudinal model of emotional labor and job-related psychosocial health: controlling for emotional demands is vital Aimee Maxwell and Philip Riley
	Putting "Acting" Back in Surface and Deep Acting
	Sheetal Singh, Natalia Lorinkova and Ravi Ramani
	Embracing emotional labor context: An investigation of ability model emotional intelligence and leadership effectiveness
	Jim A. McCleskey, Raúl Berrios and Dritjon Gruda
	Happy Days (3B)
	Facilitating Positive Emotions for Greater Creativity and Innovation
	Sue Langley
	'The role of other people in the emotional experience of an altruistic service'
	Rebekah Russell-Bennett, Charmaine Glavas, Charmine Härtel, Josephine Previte and Geoff Smith
	It's No Laughing Matter! Managerial Humor as an Affective Event for Gaining Positive Employee Outcomes Nilupama Wijewardena, Charmine Hartel and Ramanie Samaratunge
5:15pm – 7:00pm	Conference Reception

## **Tuesday, July 5**

### 9:00am – 10:15am Concurrent Sessions – Sessions 4A and 4B

Symposium: The Emotion, and the talk about the emotion at work (4A)

Chairs: Dirk Lindebaum and Deanna Geddes

Ashamed of being ashamed: Talk-inhibiting, soul-stifling feelings of shame

Sandra Kiffin-Petersen and Steven Murphy

Talking about schadenfreude in the workplace

Paul Harvey and Marie Dasborough

Trait emotional regulation and anger regulation at work

Ashlea Troth, Sandra Lawrence, Peter Jordan, and Neal Ashkanasy

#### **Emotions in Leadership (4B)**

Regulatory Mode Fit and Leaders-Followers Affective Reactions and Evaluation

Eyal Rechter and E. Tory Higgins

Understanding the Lived Experiences of Followers whose Leaders Lead with Emotional Labour

Audrey Yealing Teh

Emotions and Virtual Teams in Cross-Border Acquisitions

Melanie Hassett, Riikka Harikkala-Laihinen, Johanna Raitis and Niina Nummela

### 10:15am – 10:45am Break and Poster Presentations (See last page for the list of posters)

## Tuesday, July 5

### 10:45am – 12:00pm Concurrent Sessions – Session 5A and 5B

### The Regulation of Emotions (5A)

Intra-and Interpersonal Emotion Regulation in the Work of Financial Traders

Shalini Vohra and Mark Fenton-O'Creevy

Reintroducing Power Differentials to Understand Leaders' and Followers' Emotion Management

Prisca Brosi and Jason Shaw

Detached Concern, Me and My Patients – Professionals` Emotion Regulation, Burnout and Patients` Care Quality at Work Bettina Lampert and Christine Unterrainer

#### **Emotion and Gender (5B)**

Looking beyond biology: Does psychological sex-role matter more than biological sex for emotional intelligence? An Indian perspective Sunita Ramam Rupavataram

Examining the relationship among gender role orientation, future oriented emotions and subjective entrepreneurial success

Leonidas Zampetakis, Maria Bakatsaki, Konstantinos Kafetsios and Moustakis Vassilis Gender Self-Categorization, Emotions, and Experience of Aggression in a Male-Dominated Workforce Alberto Melgoza, Neal Ashkanasy and Oluremi Ayoko

### 12:00pm - 1:00pm Lunch

## Tuesday, July 5

1:00pm – 2:15pm	Concurrent Sessions – Sessions 6A and 6B
	Fear, Anger and Restraint (6A)
	Seeing red? But for whom? Exploring experiences of personal and moral anger in nurses.
	Leighann Spencer
	Toward a Working Definition of a Construct of Fear in the Management Sciences
	Mercedes McBride-Walker
	Climate for restraint: Emergence and emotional responses
	Yizhaq Benbenisty and Gil Luria
	Emotions and Perceived Justice (6B)
	Everyday Psychological Contract Events and Emotions: Examining the Effects of Fulfilled and Broken Promises Tina Kiefer, Neil Conway and Rob Briner
	The Role of Implicit Leadership Theory in Employees' Perceptions of Abusive Supervision
	Hieu Nguyen, Neal Ashkanasy, Yiqiong Li and Stacey Parker
	Responding to Injustice: Perception, Anger, and Identification as Drivers of Collective Action
	Eugene Yu Jin Tee, Tamilselvan Ramis, Elaine Frances Fernandez and Neil Paulsen
2:15pm – 2:45pm	Break and Poster Presentations (See last page for the list of posters)
2:45pm - 4:00pm	Keynote Address
	The importance of emotions in determining P-E fit
	Jeffrey Edwards
4:00pm - 5:30pm	Closing Plenery
	Moderators:
	Neal M. Ashkanasy, The University of Queensland
	Charmine Hartel, The University of Queensland
	Laura Petitta, Sapienza Universita de Roma
	Wilfred, J. Zerbe, Memorial University of Newfoundland
	Discussion of participant research ideas and projects
	Report outs by tables
	Full group discussion
	Plenary and summary
6:30pm – 9:30pm	Conference Dinner

### **Posters:**

Alternative Intervention Technologies to Mitigate Negative Emotions Tonja Blom and Rica Viljoen Mindfulness for Recovery: The Public Sector and Environment Under Crisis in Israel Sari Cinamon and Itai Beeri Positive identity and emotions Johanna Raitis, Riikka Harikkala-Laihinen, Melanie Hassett and Niina Nummela Emotional Intelligence, Job demands and resources and well-being of call center workers. Cara Jonker and Linda Erasmu Anxious and Angry? Understanding How Negative Emotions Can Drive Self-Regulation Processes in the Aftermath of Unfair Events Laurie Barclay and Tina Kiefer Nostalgia and subjectivity in institutional analysis William Foster, Maxim Voronov and Roy Suddaby Temporal Patterns of Pleasant and Unpleasant Affect Following Uncertain Decision-making Yan Li and Neal Ashkanasy Disappointment at work: the potential influence of the organizational context – a review and call for research Manon Arnaud Mechanisms in the emotional labor - well-being relationship: a comprehensive perspective Anna Bayne, Ute Hülsheger and Bert Schreurs The impact of resonance and dissonance on effective physician-patient communication Loren Dyck