# EMONET XIV, Fourteenth International Conference on Emotions and Worklife

# CONFERENCE PROGRAM & PAPER ABSTRACTS

Wednesday & Thursday, August 7-8 UIC Student Center East





Griffith Business School





**Business School** 





Published by: UQ Business School

Faculty of Business, Economics and Law University of Queensland St. Lucia Queensland 4072 Telephone: +61 7 3346 8006 Facsimile: +61 7 3346 8188 Email: <u>n.ashkanasy@uq.edu.au</u>

Prepared by Cristian Vasquez

Emonet XIV, Fourteenth International Conference on Emotions and Worklife: Conference Program and Paper Abstracts

Editors: Neal M. Ashkanasy, Ashlea C. Troth and Cristian A. Vasquez

© August 2024

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic or mechanical, photocopying, recording or otherwise without the prior permission of the copyright owner. Copyright rests with the publisher.

ISBN: 978-1-74272-462-1

## Welcome to EMONET XIV



Prof. Neal M. Ashkanasy



Prof. Ashlea C. Troth



Dr. Cristian A. Vasquez

Dear Colleagues,

Welcome to the *Fourteenth International Conference on Emotions and Worklife* ("EMONET XIV"). It is now twenty-six years since the first EMONET Conference in San Diego way back in 1998. The study of emotions in organizational settings was so young then—and is no less so today.

Consistent with earlier EMONET Conferences, this year we again have a wonderful selection of papers by scholars from all around the world. This is the second conference in the series to be held in Chicago (the last was in 2018). Since the first conference in San Diego, USA, EMONET Conferences have been in Toronto, Canada (2000), the Gold Coast, Australia (2002), London, UK (2004), Atlanta, USA (2006), Fontainebleau, France (2008), Montréal, Canada (2010), Helsinki, Finland (2012), Philadelphia, USA (2014), Rome, Italy (2016), Chicago, USA (2018), online (2020), and Lancaster, UK (2022).. All were outstandingly successful, and we anticipate that this year's conference will be equally as good.

A selection of the papers from this conference will be published in Volume 20 of the Annual Book Series, *Research on Emotion in Organizations*, published by the Emerald Group. Volumes in the series to date have been:

- Vol. 1: The effect of affect in organizational settings, 2005.
- Vol. 2: Individual and organizational perspectives on emotion management and display, 2006.
- Vol. 3: Functionality, intentionality, and morality, 2007.
- Vol. 4: Emotions, ethics, and decision-making, 2008.
- Vol. 5: Emotions in groups, organizations, and cultures, 2009.
- Vol. 6: Emotions and organizational dynamism, 2010.
- Vol. 7: What have we learned? Ten years on, 2011.
- Vol. 8: Experiencing and managing emotions in the workplace, 2012.
- Vol. 9: Individual sources, dynamics, and expressions of emotion, 2013.

- Vol. 10: Emotions and the organizational fabric, 2014.
- Vol. 11: New ways of studying emotions in organizations, 2015.
- Vol. 12: Emotions and organizational governance, 2016.
- Vol. 13: Emotions and identity, 2017.
- Vol. 14: Individual, relational, and contextual dynamics of emotions, 2018.
- Vol. 15: Emotion and leadership, 2019.
- Vol. 16: Emotions and service in the digital age, 2020.
- Vol. 17: Emotions and negativity, 2022.
- Vol. 18: Emotions during times of disruption, 2023.
- Vol. 19: Emotion in Organizations: A Coat of many colors, 2024.

These volumes follow earlier books based on the EMONET conferences: *Emotions in the Workplace: Theory, Practice, and Research* (2000, Quorum; 2000, Praeger), *Managing Emotions in the Workplace* (2002, M. E. Sharpe; 2016 Routledge), and *Emotions in Organizational Behavior* (2005, Lawrence Erlbaum Associates; 2015, Psychology Press). The theme for Volume 20 will be announced following the 2024 Emonet conference, with publication anticipated in early 2026.

We want to thank everyone who has supported this conference in any capacity. Thank you, facilitators, reviewers, discussants, helpers, editors, research assistants, organizers, and submitters. We wish especially to thank the University of Illinois in Chicago (UIC) and the UIC Conference Centre for hosting this year's conference. We also wish to thank Ms. Audrey Teh for her work in coordinating the Conference and arranging the Doctoral Consortium. We have a great conference again this year, and it would not have been possible without your support. Once again, we have been blessed with wonderfully helpful and efficient people, who make the conference run like a well-oiled machine.

We would also like to express our gratitude to our sponsors: Emerald Group Publishing, the University of Illinois in Chicago, and University of Queensland Business School.

Finally, we want to express our deep appreciation to those of you who have supported this year's conference. We hope that all delegates will find the conference to be both stimulating and enjoyable; and it is our pleasure to invite you to the next conference in this series, which will be held in 2026 at a date and venue to be announced.

Best wishes for a successful conference,

Neal M. Ashkanasy

**Conference Co-Chairs** 

Ashlea C. Troth

Cristian A. Vasquez

## **Emonet XIV Program Committee**

Samet Arslan

Neal Ashkanasy

Florence Bernays

Kerri Cissna

Eriselda Danaj

Rebecca Dickason

Mouna El Mansouri

Iberkis Faltas

Mario Fernando

Sonia Gondim

Bichen Guan

David Hampton-Musseau

Sabreen Kaur

Sandra Krisberga-Sinigoi

Momo Kromah

Miriam Matteson

Muhammad Zia Aslam

Hadar Nesher Shoshan

Lidiia Pletneva

Roy Smollan

Sandor Talas

Audrey Teh

Ashlea Troth

Cristian Vasquez

Sachinthanee Dissanayake Mudiyanselage

## Table of Contents

Emonet XIV Co-Chairs' Welcome	i — ii
Emonet XIV Program Committee	iii
Table of Contents	iv
Conference Program	1 – 4
Paper Abstracts	6 – 16
Best Paper Abstracts	6 – 7
Best Paper Award	6
How and When Would Workplace Gratitude Influence Employee	
Cheating Behavior?	
Best Student Paper Award	7
The Impact of Emotional Memories, Goals, and Psychological Capital on Performance during M&A Organizational Change	
Symposia Abstracts	8 – 10
Symposium 1	8 – 9
Negative Emotions at Work: The Good, the Bad, and the Ugly	
Symposium 2	9 – 10
Navigating Emotions in the Workplace: The Role of Interpersonal	/ = 10
Emotion Regulation in Leadership and Teamwork	
Papers in Thematic Sessions	11 – 18
Negative Affect and Creativity: The Role of Creative Process	11
Engagement and Attentional Deployment	
An Empirical Investigation of Leaders' Downward Malicious Envy in	12
Organisations	
Up, down, and all around: Effects of emotional whiplash on interpersonal	13
trust and work relationships	
Emotions in New Venture Teams	14
	4 5
Expressed Emotion and Apology Effectiveness in Virtual Communication at Work: The Role of Emoji	15
"I just want to feel appreciated for who I am": Appreciative exchanges inspire prosocial behaviors and change belonging	16
The emotion of schadenfreude: Its emergence, consequences and	17
relevance in the workplace	
Identity humanizing: How personal grief-inducing events affect work identity	18
Maps	19 – 21
Conference Venue and Accommodation	19-20
Parking locations	21
Conference dinner venue	22
Contact Details	24

## Conference Program (7<sup>th</sup> and 8<sup>th</sup> August 2024)

Day 1, 7th August 2024		
Date / Time	Conference Activities	
7 <sup>th</sup> August 2024, 09:00 – 12:30	<b>Doctoral Consortium (by invitation only)</b> Hosts: Neal M. Ashkanasy, Ashlea C. Troth, and Hector P. Madrid	
	<u>09:00 – 09:20: Welcome and introductions</u>	
	<ul> <li><u>09:20 – 10:20: Facilitator-led Discussions</u></li> <li>"Publishing for Impact" Speaker: <i>Neal M. Ashkanasy</i></li> <li>"Research on emotion in organizations"</li> </ul>	
	Speaker: Hector P. Madrid	
	<ol> <li>"Making a career in emotions research" Conversation led by Ashlea C. Troth</li> </ol>	
	<u>09:20 – 10:40: Coffee Break</u>	
	<u>11:00 – 12:30: Roundtable Discussion of Doctoral Research Papers</u>	
7 <sup>th</sup> August 2024, 13:00 – 13:30	<b>Emonet XIV Opening Plenary</b> Speaker: <i>Neal M. Ashkanasy</i>	
7 <sup>th</sup> August 2024, 13:30 – 15:00		
	<ol> <li>"Can You Fake It to You Make It? The Authenticity of Employee Emotion Expression in the Face of Abusive Supervision and Its Implications for Performance" Authors: Alannah E Rafferty, Ashlea Troth, Peter J Jordan</li> <li>"Receiver's Experience of and Response to Anger in the Workplace" Author: Kathryn E, H. Moura, Ashlea Troth, Peter J Jordan</li> </ol>	

	<ol> <li>"Harnessing Negative Emotions for Productive Outcomes: Constructing a Conceptual Framework for the Workplace" Authors: Alina Haider</li> <li>"Good Lessons Despite Bad Feelings: How Boundary Spanning Teams Learn from Collaboration Failure" Authors: Zoe Jonassen, Vivianna Fang He, Georg von Krogh</li> </ol>
7 <sup>th</sup> August 2024, 15:00 – 15:30	Break and networking
7 <sup>th</sup> August 2024, 15:30 – 17:00	<ul> <li>Paper Session 1: Negative Emotions and Their Consequences at Work</li> <li>Session Chair: Cristian A. Vasquez</li> <li>Papers <ol> <li>"Negative Affect and Creativity: The Role of Creative Process Engagement and Attentional Deployment" Author: Hector Madrid, Miguel Ibaceta and Zorana Ivcevic</li> <li>"An Empirical Investigation of Leaders' Downward Malicious Envy in Organizations" Authors: Sabreen Kaur, Herman Tse and Nathan Eva</li> <li>"Up, down, and all around: Effects of emotional whiplash on interpersonal trust and work relationships" Author: Emily Hsu</li> </ol> </li> </ul>
7 <sup>th</sup> August 2024, 17:00 – 19:00	Conference Reception & Networking event

Day 2, 8th August 2024	
8 <sup>th</sup> August 2024, 09:00 – 10:30	Symposium: Navigating Emotions in the Workplace: The Role of Interpersonal Emotion Regulation in Leadership and Teamwork Session Chair: <i>Cristian A. Vasquez</i>
	<ol> <li>"Interpersonal Emotion Regulation as Leadership: A Literature Review" Authors: Hector P. Madrid, Karen Niven</li> <li>"Emerging as a Leader by Regulating Others' Emotions, Not Your Own" Authors: Arik Cheshin, Gil Luria</li> <li>"Regulating Emotions in Teams: How Antecedent- and Response- Focused Strategies Influence Team-Member Exchange and Performance" Speaker: Cristian Vasquez, David Holman, Hector P. Madrid</li> </ol>
8 <sup>th</sup> August 2024, 10:30 – 11:00	Break and networking
8 <sup>th</sup> August 2024, 11:00 – 12:30	<ul> <li>Paper Session 2: Interpersonal relationships, Teams &amp; virtual communication</li> <li>Session Chair: Hector P. Madrid</li> <li>Papers <ol> <li>"The Impact of Emotional Memories, Goals, and Psychological Capital on Performance during M&amp;A Organizational Change" Authors: Sandor Talas, Andre A. Pekerti, Alexandra Kriz and Neal M. Ashkanasy</li> <li>"Emotions in New Venture Teams" Author: Paul Momtaz</li> <li>"Expressed Emotion and Apology Effectiveness in Virtual Communication at Work: The Role of Emoji" Authors: Ella Glikson and Monica Riordan</li> </ol> </li> </ul>
8 <sup>th</sup> August 2024, 12:30 – 13:00	Conference Lunch

8 <sup>th</sup> August 2024, 13:30 – 15:00	Paper Session 3: Gratitude, Appreciation, schadenfreude and identity at Work Session Chair: Ashlea C. Troth	
	<ol> <li>Papers</li> <li>"How and When Would Workplace Gratitude Influence Employee Cheating Behavior?" Author: Maysam Nour Eddin and Assaad El Akremi</li> <li>"'I just want to feel appreciated for who I am': Appreciative exchanges inspire prosocial behaviors and change belonging" Author: Florence Bernays and Jochen Menges</li> </ol>	
	<ol> <li>"The emotion of schadenfreude: Its emergence, consequences and relevance in the workplace" Authors: Sachinthanee Dissanayake, Mario Fernando and Kumar Biswas</li> <li>"Identity humanizing: How personal grief-inducing events affect work identity" Author: Lidiia Pletneva</li> </ol>	
8 <sup>th</sup> August 2024, 15:00 – 15:30	Break and networking	
8 <sup>th</sup> August 2024, 15:30 – 17:00	<b>Research Incubator and Emonet XIV Closing Plenary</b> Moderators: Neal M. Ashkanasy, Ashlea C. Troth, Cristian A. Vasquez, and Audrey Teh	
8 <sup>th</sup> August 2024, 18:30	Conference Dinner at the Athena Greek Restaurant	

(blank)

## **Paper Abstracts**

### **Best Paper Abstracts**

### **Best Paper Award**

#### How and When Would Workplace Gratitude Influence Employee Cheating Behavior?

- Authors: Maysam Nour Eddin, Toulouse School of Management, France Assaad El Akremi, Universite Toulouse Capitole, France
- Contact: Maysam Nour Eddin, maysam.nour-eddin@tsm-education.fr AssaadEl Akremi, assaad.el-akremi@ut-capitole.fr
- Abstract: Cheating is a widespread unethical behavior with substantial negative consequences for organizations; thus, finding ways to deter it is very important. Gratitude has been linked to positive individual behaviors. As such, it motivates people to act in a more moral manner. This study investigates the effectiveness of a "counting blessings" gratitude intervention in reducing individual cheating in the workplace. We draw on self-regulation theory to develop and test a moderated mediation model. Specifically, we examine the relationship between gratitude and cheating and then investigate self-control resources as an underlying mechanism and moral disengagement as a boundary condition for this relationship. An experiment involving 132 employees demonstrated that the gratitude intervention decreased cheating for participants with low moral disengagement and enhanced self-control resources; however, self-control resources did not mediate the relationship between gratitude and cheating. The findings support the resource-building nature of gratitude interventions and show that these interventions could be effective at combating individual cheating in workplaces. Theoretical and practical implications are discussed.

### Best Student Paper Award

## The Impact of Emotional Memories, Goals, and Psychological Capital on Performance during M&A Organizational Change

- Authors: Sandor Talas, The University of Queensland, Australia Andre A. Pekerti, The University of Queensland, Australia Alexandra Kriz, The University of Queensland, Australia Neal M. Ashkanasy, The University of Queensland, Australia
- Contact: Sandor Talas, s.talas@uq.edu.au Andre A. Pekerti, s.talas@uq.edu.au Alexandra Kriz, a.kriz@uq.edu.au Neal M. Ashkanasy, n.ashkanasy@uq.edu.au
- Abstract: The human aspects of Mergers and Acquisitions (M&A) organizational change have intrigued management scholars for decades. The abrupt organizational changes combined with prolonged high levels of uncertainty and emotionality often result in difficult-to-predict behaviors known as the merger syndrome. It is very likely that these behavioral changes also play a major role in the notorious underperformance of M&A activities, even when they are not expressed overtly. Yet, there is little understanding of how these within-person changes develop and fade over time and what management can do to influence them. We argue that the dynamics of the changes in people's performance and behavior during the M&A process can be largely explained by changes in self-regulatory performance when people are depleted due to an unusually high and prolonged affectivecognitive load. We posit that within-person changes during the organizational change process can be explained by changes in three key variables that change over time: goals, self-regulatory resources, and psychological capital. We also suggest that these changes can be strongly influenced by the emotional experiences accumulated during the ongoing M&A process. In this paper, we propose a model to show the impact of changes in these key variables, provide illustrative evidence from an ongoing data collection effort, and suggest a set of tools management can use to influence within-person changes that impact performance during major organizational change.

### Symposia Abstracts

#### Symposium 1

#### Negative Emotions at Work: The Good, the Bad, and the Ugly

Organizer: Ashlea C. Troth, Griffith University, Australia

Contact: Ashlea C. Troth, <u>a.troth@griffith.edu.au</u>

Abstract: It has long been recognized that negative emotions can be a disruptive force in the workplace. A great deal of management research has shown that negative emotions are related to interpersonal conflicts, job insecurity, project failures, daily stress, and lowered productivity. While there are clearly deleterious outcomes linked to negative emotions, headway has been made in recent years to increase our understanding of how negative emotions (and positive emotions) influence a wide variety of organizational phenomena that are both functional and dysfunctional. The main purpose of our symposium is to persuade scholars to pay more attention to the varied effects of negative emotions in diverse contexts and at multiple levels. This collection of four papers investigates various occupational contexts in which a range of discrete negative emotions are shown to play unique and significant roles in relation to several work outcomes. These include dealing with abusive supervision, being on the receiving end of workplace anger, functionally harnessing negative emotions for productive outcomes, and understanding that good lessons can occur despite negative emotions arising during collaboration failure between teams. By attempting to examine these topics from multiple theoretical backgrounds, this symposium contributes to enhancing our understanding of negative emotions for employees, managers, and organizations.

## Can You Fake It to You Make It? The Authenticity of Employee Emotion Expression in the Face of Abusive Supervision and Its Implications for Performance

Alannah E Rafferty Griffith Business School Queensland, Australia a.rafferty@griffith.edu.au Ashlea Troth\* Griffith Business School, Queensland, Australia <u>a.troth@griffith.edu.au</u> Peter J Jordan Griffith Business School Queensland, Australia <u>peter.jordan@griffith.edu.au</u>

#### Receiver's Experience of and Response to Anger in the Workplace

Kathryn E, H. Moura Griffith Business School Queensland, Australia <u>k.moura@griffith.edu.au</u> Ashlea Troth\* Griffith Business School, Queensland, Australia <u>a.troth@griffith.edu.au</u>

Peter J Jordan Griffith Business School Queensland, Australia <u>peter.jordan@griffith.edu.au</u>

#### Harnessing Negative Emotions for Productive Outcomes: Constructing a Conceptual Framework for the Workplace Alina Haider\* Victoria University of Wellington, New Zealand School of Management alina.haider@vuw.ac.nz

## Good Lessons Despite Bad Feelings: How Boundary Spanning Teams Learn from Collaboration Failure

Zoe Jonassen NYU Stern School of Business <u>zmj224@nyu.edu</u>

Vivianna Fang He University of St Gallen <u>viviannafang.he@unisg.ch</u> Georg von Krogh ETH Zurich <u>gvkrogh@ethz.ch</u>

### Symposium 2

## Navigating Emotions in the Workplace: The Role of Interpersonal Emotion Regulation in Leadership and Teamwork

Organizer: Cristian A. Vasquez, University of Sheffield, United Kingdom

Contact: Cristian A. Vasquez, <u>c.vasquez@sheffield.ac.uk</u>

Abstract: Interpersonal emotion regulation (IER) has emerged as a crucial aspect of organizational life, shaping the quality of relationships, individual well-being, and team performance. Prior research has linked leader IER to follower and teamwork outcomes such as trust, job satisfaction, and performance. However, despite the growing recognition of the importance of IER in organizational settings, several research questions remain unanswered. This symposium brings together four presentations that explore the role of IER in leadership and teamwork, addressing key research gaps and offering insights into its impact on various outcomes. The

first presentation comprehensively synthesizes the literature linking IER to leadership, identifying trends and future research directions. The second presentation investigates the role of IER in leader emergence, shedding light on how individuals' emotion regulation strategies influence their likelihood of being perceived as leaders. The third presentation examines the short and long-term effects of leader IER on follower outcomes, considering factors such as authenticity and temporal dynamics. The final presentation explores IER dynamics among team members and their impact on team-level outcomes, such as teammember exchange and performance. By integrating findings from diverse methodologies and contexts, this symposium aims to advance our understanding of how to navigate emotions in the workplace effectively, informing future research and practical interventions for enhancing leadership and teamwork in organizations.

#### Interpersonal Emotion Regulation as Leadership: A Literature Review

Hector P. Madrid Business School Universidad Adolfo Ibañez, Chile <u>hector.madrid@uai.cl</u> Karen Niven Sheffield University Management School <u>k.r.niven@sheffield.ac.uk</u>

#### Emerging as a Leader by Regulating Others' Emotions, Not Your Own

Arik Cheshin Department of Human Services University of Haifa, Israel <u>acheshin@univ.haifa.ac.il</u> Gil Luria Department of Human Services University of Haifa, Israel gluria@univ.haifa.ac.il

#### Regulating Emotions in Teams: How Antecedent- and Response-Focused Strategies Influence Team-Member Exchange and Performance

Cristian Vasquez	David Holman	Hector P. Madrid
Sheffield University	Alliance Manchester	Business School
Management School	Business School	Universidad Adolfo Ibañez
<u>c.vasquez@sheffield.ac.uk</u>	david.holman@manchester.ac.uk	hector.madrid@uai.cl

### Papers in Thematic Sessions

## Negative Affect and Creativity: The Role of Creative Process Engagement and Attentional Deployment

- Authors: Hector Madrid, Universidad Adolfo Ibáñez, Chile Miguel Ibaceta, University of Manchester, United Kingdom Zorana Ivcevic, Yale University, United States
- Contact: Hector Madrid, <u>hector.madrid@uai.cl</u> Miguellbaceta, <u>miguel.ibacetaguzman@manchester.ac.uk</u> Zoranalvcevic, zorana.ivcevic@yale.edu
- Abstract: Research in organizational psychology has argued that employees' negative affect can lead to creativity at work. However, this statement remains ambiguous because only a handful of studies have shown such an effect, which occurs under very specific circumstances where positive affect and contextual factors participate as boundary conditions. In turn, we advocate that daily negative affect drives creative process engagement first, which in turn is conducive to creative thinking, but that the link between negative affect and creative process engagement is only evident among employees who typically respond to negative affect using the regulation strategy of attentional deployment. These hypotheses were supported in a daily diary study conducted over 5 consecutive working days with 83 professional employees from different organizations, with data analyzed using multi-level structural equation modeling. Our findings expand theory on affect and creativity in organizations by integrating the notion of creative process engagement with the less investigated function of affect regulation in this field. Accordingly, organizations and practitioners should bear in mind that when managing negative affect in relation to creative outcomes, they should consider the creative process at hand and the development of employees' affect regulation strategies.

#### An Empirical Investigation of Leaders' Downward Malicious Envy in Organisations

- Authors: Sabreen Kaur, Monash University, Australia Herman Tse, Monash University, Australia Nathan Eva, Monash University, Australia
- Contact: Sabreen Kaur, sabreen.kaur@monash.edu Herman Tse, Herman.Tse@monash.edu Nathan Eva, Nathan.Eva@monash.edu
- Abstract: In today's competitive work environment, organizational leaders may experience envy towards subordinates (downward envy) because interpersonal comparisons are often inevitable in work teams. Accumulating evidence has demonstrated that leaders may experience negative emotions such as envy towards their subordinates. However, very limited research has investigated when and how leaders' downward malicious envy specifically leads to destructive responses towards the envied targets. Integrating the dual envy literature and social comparison theory, a time-lagged three-wave study (N = 180) was conducted to test a moderated-mediated model in which team cooperative goals are proposed as a key boundary condition to shape the relationship between leaders' downward malicious envy and their affective trust in the envied subordinate, which, in turn, decreases the leader's prosocial behaviors of helping and adviceseeking and increases defensive behaviors of avoidance and reduction of developmental assignments for the envied subordinate. Our findings provide support for the model, suggesting that leaders' downward malicious envy harms their affective trust in their envied subordinates, more so in the presence of cooperative team goals. This, in turn, decreases the leader's prosocial behaviors of helping and advice-seeking and increases defensive behaviors of avoidance and reduction of developmental assignments for the envied subordinate. These findings offer significant theoretical and practical contributions to the research on leader-follower relationships.

## Up, down, and all around: Effects of emotional whiplash on interpersonal trust and work relationships

Authors: Emily Hsu, Washington University in St. Louis, United States

- Contact: Emily Hsu, emilyhsu@wustl.edu
- Abstract: Although emotions have critical implications for interactions and relationships at work, scholarship has not always reflected the social functions of emotions, even despite their frequent occurrence within interpersonal contexts in the workplace. Organizational scholars have thus only scratched the surface in understanding the social effects of emotions. Accordingly, I build on the stream of research on the social effects of emotions and bridge it with a separate stream of work on emotion dynamics in organizations to investigate a phenomenon I term emotional whiplash. Using qualitative data, I develop theory about the interpersonal emotional whiplash experience, as well as the implications that may stem from it. Importantly, through 102 observer narratives of emotional whiplash, she examines its influence on trust between individuals and explores its impact on facets of interpersonal functioning, such as quality/strength of relationship and interaction frequency. In focusing on the social consequences of fluctuations in emotions over time, I highlight two core constitutions of emotions (i.e., dynamic and social) in conjunction with one another to more accurately reflect the tenor of our actual lived experiences.

#### **Emotions in New Venture Teams**

Author: Paul Momtaz, University of California Los Angeles, United States

Contact: Paul Momtaz, momtaz@ucla.edu

Abstract: New Venture Teams' (NVTs') collective emotions impact startup valuations through their intensity and diversity. I identify NVTs' affective traits with artificial emotional intelligence by tracking 2,520 individuals across 165 NVTs during their Initial Coin Offerings (ICOs). The level of NVTs' negative affects correlates with lower valuations, while within-NVT emotional diversity has a value-increasing effect. Intuitively, negative affects are associated with traits that may be prejudicial in dynamic entrepreneurial markets, but could be valuable if balanced by opposite traits in emotionally diverse NVTs. Moderated mediation analyses suggest that NVT affects have pronounced direct valuation effects. Overall, I extend the focus of the affective entrepreneurship literature from the entrepreneur to the team level, introduce the concept of emotional diversity, and explore the role of emotions in entrepreneurial finance.

## Expressed Emotion and Apology Effectiveness in Virtual Communication at Work: The Role of Emoji

Authors:	Ella Glikson, Bar Ilan University, Israel Monica Riordan, Chatham University, United States
Contact:	Ella Glikson, ella.glikson@biu.ac.il Monica Riordan, mriordan@chatham.edu

Abstract: As work increasingly shifts to virtual and dispersed teams reliant on instant messaging, understanding the function of expressed emotions, especially in the context of apologizing, becomes paramount. This study investigates how the expression of guilt, conveyed through either explicit emotion words or emojis, influences the effectiveness of apologies in digital communication. We hypothesized that the type of emotional display affects forgiveness by shaping perceived emotion intensity. Results from a study involving 302 participants indicate that both guilty emojis and emotional wording positively impacted forgiveness, and that this effect was mediated by perceived emotionality and subsequent perception of apologizing person sincerity. Interestingly, while both mediums had similar forgiveness effects, the cognitive mechanisms differed; emojis were perceived as less appropriate than words. These findings deepen our understanding of emotional expression's role in digital apologies. They suggest that emotional content carries similar weight across mediums, but cognitive processes vary by expression mode. Future research should investigate emotional thresholds in text-based apologies and explore other discrete emotions and emoji types for a comprehensive understanding.

## "I just want to feel appreciated for who I am": Appreciative exchanges inspire prosocial behaviors and change belonging

Authors:	Florence Bernays, University of Zurich, Switzerland JochenMenges, University of Zurich, Switzerland
Contact:	Florence Bernays, florence.bernays@business.uzh.ch JochenMenges, jochen.menges@business.uzh.ch

Abstract: Despite scholars' interest in belonging, there is little theory-driven research on the exact process through which employees form significant connections with other organizational members. We introduce appreciative exchanges, defined as the bidirectional transaction of expressions and experiences of appreciation, to posit that feeling appreciated by others reflects the affective mechanism through which employees build a sense of belonging at work. Applying an affective lens to social exchange theory, we argue that encouraging employees to initiate appreciative exchanges increases their belonging because expressing appreciation toward others sparks appreciative signals from others. In addition, our proposed model explains how experienced appreciation inspires prosocial behaviors more than gratitude. We test our predictions in an experience sampling study and a randomized controlled experiment (N = 262, n = 683) which provide evidence for a bidirectional relationship between expressions and experiences of appreciation. We also show that experiences, but not expressions, of appreciation, predict increases in belonging and that appreciation is a stronger driver of prosocial behaviors than gratitude. Together, our work offers important practical and theoretical implications and complicates our understanding of gratitude by suggesting that appreciation may at times bind people more together than gratitude.

## The emotion of schadenfreude: Its emergence, consequences and relevance in the workplace

Authors:	Sachinthanee Dissanayake, University of Wollongong, Australia Mario Fernando, University of Wollongong, Australia Kumar Biswas, University of Wollongong, Australia
Contact:	Sachinthanee Dissanayake, sddm888@uowmail.edu.au Mario Fernando, mariof@uow.edu.au Kumar Biswas, kbiswas@uow.edu.au
	Function a survival allowers of human survivation has been used

Abstract: Emotion, a crucial element of human experience, has been recognized as an important research field of organizational studies. However, the phenomenon of schadenfreude, the pleasure derived from others' misfortune, has been a notable oversight in management and organizational studies. This oversight has left a significant number of crucial research questions unanswered, including its emergence, influencing factors, and consequences. Therefore, this article provides a comprehensive overview to address these pressing questions. Drawing on the theory of emotional appraisal, we explain the emergence and neuroscience aspects of schadenfreude. We also explore its consequences across three dimensions: behavioral and action tendencies, motor expression, and postemotion cognition and decision-making. In conclusion, we explain the relevance of schadenfreude within the management and organizational fields, highlighting existing research. Our work identifies several practical implications and sets the stage for future research opportunities.

#### Identity humanizing: How personal grief-inducing events affect work identity

Author: Lidiia Pletneva, LSE, United Kingdom

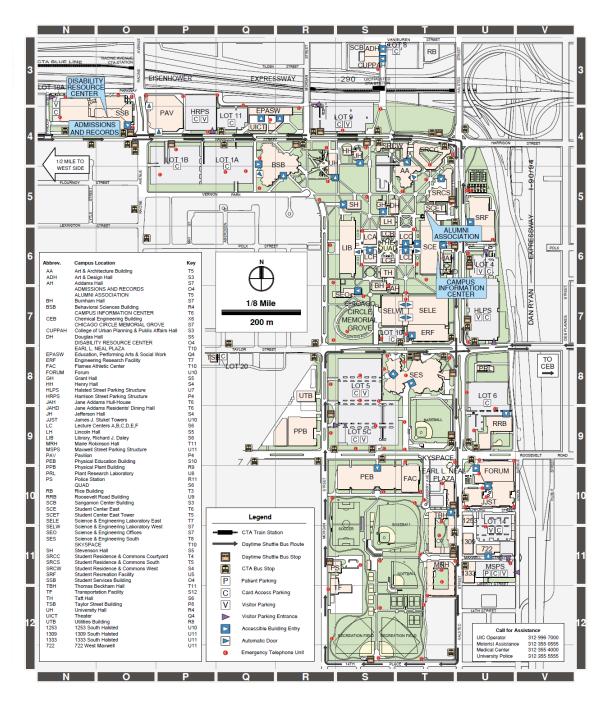
Contact: Lidiia Pletneva, Lidiia.Pletneva@essec.edu

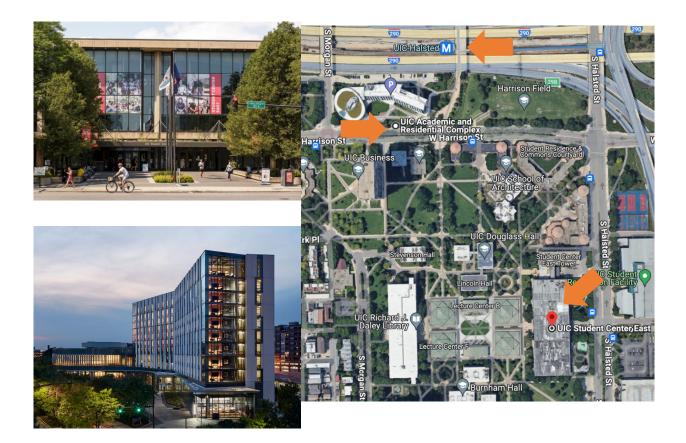
Abstract: Building on an inductive, qualitative study of employees who experienced griefinducing events such as the termination of a significant relationship as the result of bereavement or the breakup of a strong, committed partnership, this paper explores how and with what consequences such events affect identity and work identity in particular. Using the results of 58 in-depth interviews, I develop a conceptual model of the impact of personal, grief-inducing events on work identity. I find that these events prompt identity humanizing that can take two paths: toward self (in both work and life domains) and toward others (in both work and life domains). Such processes were induced by affective, cognitive, and relational triggers generated by grief-inducing events. In turn, identity humanizing leads to the reallocation of work-life balance resources, career path change, or job crafting behavior. This paper advances theorizing on identity, the meaning of work, and the work-life interface.

### Maps

### Conference Venue and Accommodation

## UIC UNIVERSITY OF ILLINOIS EAST CAMPUS MAP



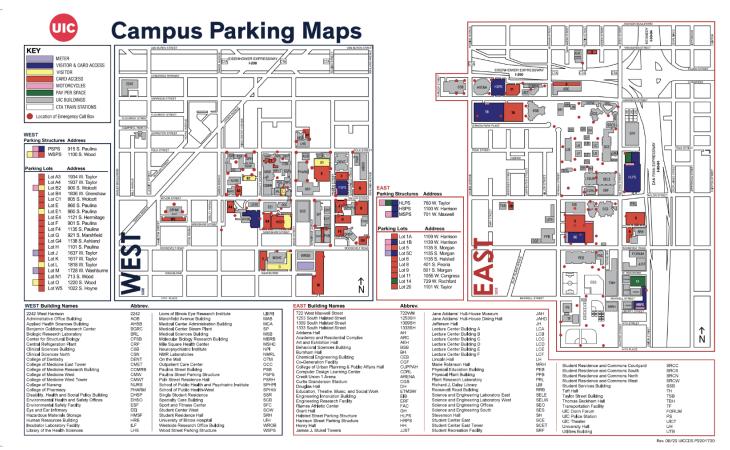


The conference will be held in Cardinal Room 329 at the UIC Student Center East (SCE) building, located at T6 on the map. Attendees can enter from S. Halsted Street, and signs will guide you once inside the building. The nearest subway stop is UIC-Halsted.

For those who have booked accommodation through us, you'll be staying at the UIC Academic and Residential Complex (ARC), which is within walking distance of the conference venue.

### **Parking Locations**

Public guest parking is available at the Halsted Street Parking Structure (HLPS) at U7 on the map. Guests can enter either on Polk Street or Taylor Street. Parking costs \$15.00 per day. There is no attendant. Guests will pull a ticket upon entry and will insert the ticket to pay when exiting. Click for more details: <u>https://parking.uic.edu/facilities-and-maps/#east-side-parking-garages-and-lots</u>



P2201720 Parking Assignment.indd 2

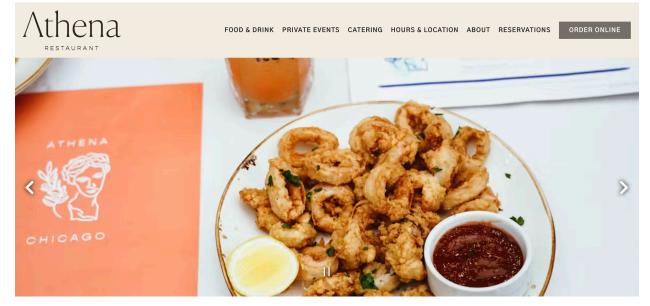
8/10/22 12:53 PM

### **Conference Dinner**

The conference dinner will be at 6:30pm at the Athena Greek Restaurant.

Address: 212 S. Halsted St, Chicago, IL 60661.





### **Contact Details**

- Neal M. Ashkanasy, Conference Co-Chair E-mail: <u>n.ashkanasy@uq.edu.au</u>
- Ashlea C. Troth, Conference Co-Chair E-mail: <u>a.troth@griffith.edu.au</u>
- **Cristian A. Vasquez**, Conference Co-Chair E-mail: <u>c.vasquez@sheffield.ac.uk</u>
- Audrey Y. L. Teh, Doctoral Consortium Coordinator E-mail: <u>aylteh1@sheffield.ac.uk</u>
- Xing Wang, Local Consortium Coordinator E-mail: <u>xwang323@uic.edu</u>
- EMONET XIV Conference Website: <u>https://www.emotionsnet.org/conferences/emonet-</u> xiv/

