

UQ Business School

1st Brisbane Symposium on Emotions & Worklife

Tuesday 25 November 2003

Room 208, Bldg GPN-39A. (next to Colin Clark Bldg)

9:00 - 9:30 **Opening plenary session**

9.30am - 10.30am Session 1

- **Herman Tse:** The role of emotion in team-member exchange
- **CynD Fisher:** A within-person examination of correlates of performance and emotions while working
- **Michelle Pizer and Charmine Hartel:** The trials and tribulations of surfacing emotional experiences at work

10:30am - 11:00am

Morning tea

MORNING TEA POSTERS:

1. **Clair Ashton-James and Neal Ashkanasy:** The impact of workplace conditions on affect, affect cognition and interpersonal function
2. **Peter Jordan:** A framework for emotionality in organisations
3. **Maree Boyle:** An exploratory study of emotional load as an organisational level construct
4. **Marie Dasborough and Neal Ashkanasy:** Managing affective events in the workplace

11.00am - 12.40pm

Session 2

- **Oluremi Ayoko:** The leader's impact on conflict, emotions and outcomes in diverse workgroups
- **Chia-Fang Hsu and Charmine Hartel:** Passion and contentment as key dimensions and outcomes of spirituality
- **Neal Ashkanasy, Alison Flint, Steven Cady, Peter Noordink:** Development of the job passion scale and its relationship with work attitudes
- **Allanah Johnston:** Taking the funny side seriously: An investigation of humour in organisation
- **Karen Weeden:** Development of a model of anger in the workplace

12.40pm – 1.40pm

Lunch

1.40am – 3.00pm **Session 3**

- **Peter Noordink:** Feelings experienced during decision-making in a high risk industry
- **Marta Sinclair:** Role of affect in intuitive decision making
- **Ian Plowman, John Gardner, Neal Ashkanasy:** Birth Order - One of the antecedents to emotions in the work place
- **Peter Jordan, Ashlea Troth, Sally Hall-Thompson:** An empirical study of the link between emotional intelligence, conflict resolution and communication abilities

3.00pm – 3.30pm **Afternoon tea**

AFTERNOON TEA POSTERS:

1. **Peter Jordan and Neal Ashkanasy:** Emotional reactions to job insecurity, emotional intelligence and their effects on employee behaviour
2. **Jane Murray:** Emotional intelligence skill training
3. **Michael E. O'Shea, Neal M. Ashkanasy, Cynthia Gallois, & Charmine E. J. Härtel:** Emotion as a mediator of work attitudes and behavioral intentions

3.30pm – 4.30pm **Session 4**

- **Louise Earnshaw:** Ethical entrepreneurship
- **Rebekah Bennett, Charmine Hartel, Janet McColl-Kennedy:** Exploring the emotions expressed in complaint behaviour
- **Alastair Tombs:** The social-servicescape: the influence of the social environment on customer's affective state

4.40pm – 5.00pm **Closing plenary session**

5.00pm – 6.30pm **Social, Rooftop Tce, Colin Clark Bldg**