Location

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Wednesday, July 30

- 9:00am 12:00pm Doctoral Consortium (by invitation only)
- 11:30am 1:00pm Registration
- 12:00pm 1:00pm Doctoral Consortium Lunch (by invitation only)

1:00pm – 1:30pm Opening Plenary Session (Session 1) A

Facilitator: Neal M. Ashkanasy, Charmine Hartel, The University of Queensland, Wilfred, J. Zerbe, Memorial University of Newfoundland

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1:30pm – 3:00pm <u>Concurrent Sessions – Sessions 2A and 2B</u>

Track 2A Title: Emotions and Divided Time, Attention and Tenure

Facilitator:

Papers:

Using expertise as a firewall: Exploring emotion work of Novices and Experts(27)

Sanjeewa Perera and Carol T. Kulik

Does It Pay To Work Across Ages? Explaining The Effects Of Individual Age Dissimilarity On Income Via Emotions (30)

Maria Kakarika and Margarita Mayo

Track 2B Title: Emotional Authenticity and Intelligence in Interpersonal Relationships

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Facilitator:

Papers:

Exploring the Relationship between Perceptions of Organisational Emotional Intelligence and Turnover Intentions amongst Employees: The Mediating Role of Organisational Commitment and Job Satisfaction (37)

Nuno Da Camara, Dulewicz Vic and Malcolm Higgs

Measuring Bounded Emotionality in Family Firms: The Mediating Role of Paternalism (32)

Nava Michael-Tsabari and Anat Rafaeli

Effects of Emotional Labor Among Service Employees With Two Jobs: Investigating Moderated Mediation Models (6)

Jason Dahling, Gianfranco Walsh, Mario Schaarschmidt and Simon Brach Does Emotional Authenticity Always Pay Off? (11)

Hana Medler-Liraz and Tali Seger-Guttmann

3:00pm – 3:30pm Break and Poster Presentations

During each conference break poster presentations can be viewed in the break area. Poster authors will be available to allow conference participants to discuss poster presentations and authors can be approached at other times as and when they are available.

Papers accepted to the conference were organized into sessions based on their grouping with others of a similar theme. Papers chosen as poster presentations were those that represented unique or singular topics/approaches.

Posters:

Experiences of workplace fear in academia: a phenomenological approach

Marilena Antoniadou, Peter Sandiford, Gillian Wright and Linda Alker

Increasing Employees' Performance through Negative Affective Feedback

Dritjon Gruda and Sonja Rohrmann

Understanding Flow among Academicians

Sanket Dash, Nidhi Mishra and Avina Mendonca

The Role of Team Emotions In Implicit Coordination: A Review and Integrative Model

Dorthe Håkonsson, Dan Mønster and George Huber

If You Could Increase The Emotional and Social Competence Scores Of Your Managers Would That Directly Correlate To Higher Engagement of Their Direct Reports?

Cynthia Kivland, James Liautaud, Kevin King, Joe Balistreri and Natalie King

The current state of the Stream One Ability Model (SOAM) of Emotional Intelligence and the Future of Emotional Intelligence

Jim McCleskey

The Good, The Bad and The Ugly. The Influence of Destructive and Constructive Leaders On Employee Self-Conscious Emotions and Well-Being at Work

Ashley Odonoghue, Edel Conway and Janine Bosak

3:30pm – 5:00pm <u>Concurrent Sessions – Session 3A and 3B</u>

Track 3A Title: Deviance, Bullying and Ethical Behaviours: The Light vs. The Dark

Facilitator:

Papers:

The Influence of Emotional Intelligence Abilities on Emotional Labor, Work Exhaustion and Service Recovery Performance in the Emergency Department

Felicia Lassk, Yang Lee and Carole Kenner

The influence of experienced abusive supervision on employee well-being and the buffering effect of employee core self-evaluations

Ashley Odonoghue, Edel Conway and Janine Bosak

Emotional Labor and Burnout in a Human Services Organization

Anastasia Sizykh and Sue Bruning

Track 3B Title: Why Leaders Act: Identity, Fear and Caring Facilitator:

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Papers:

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	Conflict, Emotional Skills and Deviant Behavior at Work (28) Ashlea Troth, Peter Jordan and Sandra Lawrence		Come Out and Lead: Emotional Labor as a Framework for Understanding the Impact of Hidden Stigmatized Identities on Leader Behaviors (46) Roxanne Beard, Robyn Berkley, Catherine Daus, Nicole Cundiff- Meyer and Nicholas Hoffman	
	Do Bullying Victims Blame It On the Organization? A Social Exchange Perspective On Age and Gender-Related Differences In Employee Responses to Bullying (31) Maria Kakarika and Zoe Dimitriades		A Theory on the Role of Leader Fear in the Knowing-Doing Gap of Leadership (15) Amal Ahmadi, Bernd Vogel and Claire Collins	
	The Positive Role of Negative Emotions in Ethical Decision Making (10) Laura Noval, Günter Stahl and Chen-Bo Zhong		Followers' Relationship-Specific Attachment, Perceptions of Leader Caregiving and Negative Affective Events in Leader- Follower Dyads (39) Annilee Game, Michael West and Geoff Thomas	
5:00pm – 7:00pm	Conference Reception			
Thursday, July 31				
9:00am – 10:30am	Concurrent Sessions – Sessions 4A and 4B Track 4A Title: Invited Panel: "Soup to Nuts": Examining Multiple Aspects of Conducting Emotions Research	А	Track 4B Title: Emotions in International Contexts	В
	Facilitator:		Facilitator:	I.
	Papers:		Papers:	

	Dr. Peter Jordan, Griffith University		Stigma of Work Loneliness (21) Hakan Ozcelik, Hayat Kabasakal, Renin Varnali, Yasin Rofcanin and Michael Barngrover	
	Kathryn Moura, Griffith University		Emotional and Social Competencies Explaining Effectiveness of Executives: Samples From Small and Medium-Sized Private Enterprises in China (12) Hongguo Wei	
	Dr. Deanna Geddes, Temple University		Emotional display and suppression among Israeli school principals (2) <i>Izhar Oplatka</i>	
	Dr. Neal Ashkanasy, University of Queensland		Exploring the negative affective events of the entrepreneurial activity: Their experience on emotional stress and contribution to burnout risk (35) Thomas Lechat and Olivier Torres	
10:30am – 11:00am	Break			
11:00am – 12:30pm	Concurrent Sessions – Session 5A and 5B			
	Track 5A Title: Anger: Sources and Effects	А	Track 5B Title: Smileys, Space and the Weather: Contextual Effects on Affect	В
	Facilitator:		Facilitator:	

Papers:

Papers:

Positive, proactive, and committed: The surprising connection between "good citizens" and expressed (vs. suppressed) anger at work (17)

Lisa Stickney and Deanna Geddes

A qualitative study of workers referred to an anger management intervention (26)

Kathryn Moura, Ashlea Troth and Peter Jordan

Supervisor Empathy Moderates the Negative Effects of Customer Injustice (41)

Erin Richard, Christa Phillips and Raad Alzaidalsharief

Supervisory Level and Anger About Work (14)

William Magee

12:30pm – 1:30pm

1:30pm – 3:00pm <u>Concurrent Sessions – Sessions 6A and 6B</u>

Lunch

Track 6A Title: The Interplay Between Emotions, Respect and Legitimacy

Facilitator:

Papers:

The Power of a Smiley Face: A Field Experiment of the Influence of Affective Primes on Employee Well-being and Performance (8)

Xiaoxiao Hu, Yujie Zhan, Xiang Yao and Rebecca Garden

Rain, Rain Go Away...? A Diary Study on Weather and Affective Experiences at Work (16)

Laura Venz and Alexander Pundt

I need my space, you're in my face! The influence of spatial density on employees' emotions, territorial behavior, and outcomes (20)

Oluremi B. Ayoko, Neal M. Ashkanasy and Karen A. Jehn

Track 6B Title: Motivation and the Regulation of Emotion

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Facilitator:

Papers:

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	Mutual Recognition Respect Mediates the Relationships Between Trait Emotional Intelligence and Organisational Commitment and Job Satisfaction (5) Nicholas Clarke and Nomaza Mahadi		Complex Cognitive-Emotional Interactions: Self-Referential Emotional Regulatory Theory of Work Design (29) Sandra Kiffin-Petersen	
	"From the Heart": The Role of Emotional Eexpression in the Legitimation of Ontario Wine (3) Felipe Massa, Maxim Voronov, Wesley Helms and Liang Wang		Eyes on the Prize: A Longitudinal Study of Action-State Orientation, Affect, and Academic Self-Regulation (25) Jason Dahling, Sophie Kay and Nickolas Vargovic	
	Bold Knight or Unwary Prince? The Contextual Effect of CEOs' Positive Affect on Analysts' Performance Prediction (44) Melanie Milovac, Jochen Menges, Maytal Saar-Tsechansky and Thomas Graeber		Integrating Motivation and Ability: Examining the Roles of Prosocial Motivation and Emotional Intelligence In The Emotional Labor Process (36) C. Teodora Trifan and Yujie Zhan	
3:00pm – 3:30pm	Break			
3:30pm – 5:30pm	Research Incubator and Closing Plenary (Session 7) Moderators: <i>Neal M. Ashkanasy, Charmine Hartel, The University of Queensland, Wilfred, J. Zerbe, Memorial University of Newfoundland</i> Discussion of participant research ideas and projects Report outs by tables			