

11th Asia-Pacific Symposium on Emotions in Worklife

Monday 5th December 2016

S07 Griffith Southbank Graduate Centre (Rooms 2.16/2.18 & 2.19)

Griffith University Southbank Campus, Brisbane, Australia

Sponsored by Department of Employment Relations and HRM, Griffith Business School, Centre for Work, Organisation and Wellbeing (WOW)
and Australian and New Zealand Academy of Management (ANZAM)

8:45-9.00	Registration and Coffee
9.00-9:10	Welcome and presentation to scholarship recipients by Prof Peter Jordan (Griffith)
9:10-9:15	Introduction to the Day
9:15-10:15	Keynote Address: Professor Michael Balfour (Griffith)
10:15-10:30 Morning Tea	
10:30 – 11.30	Special Session: Different Methodologies in Emotions Research (Facilitated by Professor Cynthia Fisher) • Emotions in real time – Cynthia Fisher (Bond U) • Objective measures of Emotions – Jemma King (UQ)
11:30-12:00	Fear and uncertainty at Work - Prof Peter Jordan (Griffith)
12:00-1:00 Lunch and Networking	
1:00-2:30	<u>Paper Session (10-min presentation + 10-min discussion)</u> Negative emotions from work-family practice use: Personal guilt, co-worker frustration, and the role of organizational support Jarrod Haar (Auckland University of Technology) The impact of scent sensitivity and emotional intelligence on emotions Usha Pappu, Neal Ashkanasy and Alastair Tombs (UQ) Emotions and managing knowledge: Connector, enabler, provocateur. Selvi Kannan (Victoria University) Emotion regulation in therapeutic relationships Ayana Horton (University of Manchester)

2:30 – 2:45 Afternoon Tea		
2:45-3:50	<u>Round Table I (10-min presentation +10-min discussion)</u> 5. Are we being nice yet? The perception of customer service training by retail employee's ability to serve customers with disabilities Ammar Akhtar (Ryerson University, Toronto) 6. Exploring the effect of mindfulness on incidental emotions and managerial decision-making Charmaine Graham, Nicola Pless, and David Cropley (Uni South Australia) 7. The role of friendship and workplace relationships in exploring emotional engagement at work Ann Parkinson and Richard McBain (University of Reading)	<u>Round Table II (10-min presentation +10-min discussion)</u> 8. The role of emotional contagion in reducing burnout and enhancing employee retention variables in home care workers Julie Bajic and Denise Jepsen (Macquarie U) 9. Strategic flexi-work to improve emotional well-being and labour's productivity of working parents in service industry Sharifah Rahama Amirul, Charmine Hartel, and Stephen Jones (UQ) 10. Investigating the role of emotions in the non-preferred work task and OCB relationship: A preliminary analysis. Vishal Rana, Peter Jordan and Zhou Jiang (Griffith U)
4:00-4:30	Closing Plenary by Prof Neal Ashkanasy (UQ)	
5:00 onwards	Optional Drinks followed by Dinner at Southbank Venue TBA	